STEPS TO TAKE TO CHALLENGE COMPLIANCE SAFETY ACCOUNTABILITY (CSA) SCORES

If your company has either commercial motor vehicles driven by non-CDL drivers or CDL drivers, their CSA scores as well as your company's can be challenged. The DataQ system is in place and is the means to dispute scores assessed to your company or its drivers. Please make the following information available to your commercial motor vehicle drivers. These scores can have extreme effects on both the driver and the company.

The Federal Motor Carrier Safety Administration (FMCSA) recently launched an enhanced DataQs Website with added features to improve user experience. As part of FMCSA's overall Data Quality Program, DataQs enables motor carriers, drivers, FMCSA employees, State Partners, and the public to improve the accuracy of motor carrier and driver safety violations and crash data.

You will see a new login page but the web address is the same. While most users will enter the same login information, DataQs has sent some users an email with a new username due to changes in the username requirements. New features include an updated design to improve user experience and a step-by-step guide to assist you when requesting a review of FMCSA-issued data.

Other enhancements included in the enhanced DataQs:

- New login page, create account page, and My DataQs dashboard
- Help Center with more frequently asked questions
- Clearer terminology (for example, challenges are now referred to as Requests for Data Reviews (RDRs))
- Search capabilities within the List of Requested Reviews

FMCSA's enforcement and compliance programs are data-driven and the Agency, together with its State Partners, is committed to continuously improving safety data. Better data means safer roads, and the enhanced DataQs Website is an important part of our continuous improvement efforts.

If you have questions or comments, please contact them at https://dataqs.fmcsa.dot.gov/ContactUs/Default.aspx or call the DataQs Technical Support line at 877-688-298.